

CUSOURCE LIVE - Interwise Setup

Last Review: April 11th, 2006

Symptoms

Preparing for an upcoming CUSOURCE LIVE event or having troubles launching event.

Solution

Please follow the steps below to prepare your computer to attend CUSOURCE LIVE events:


Step 1) Download the Interwise Application

Please ensure that you have downloaded Interwise at least 2-3 days prior to the event. This will ensure that any technical difficulties are resolved before the on-line meeting.

Please do the following:

- 1) Click on the link below to download the Interwise installer:
 - <http://cuic-prod.docenthost.com/cusource/support/downloads/interwise.exe>
- 2) Once the file has downloaded, click Open in the box that appears.
- 3) Run through the installation by choosing Next, and OK.
- 4) Your Interwise application is now installed.

Step 2) Joining A CUSOURCE LIVE event

- 1) Go to www.cusource.ca home page
- 2) Select . A Join Event or Meeting window will appear.
- 3) Enter your Name and Email, and the event ID that has been provided to you
- 4) Click on Enter Event.

Please contact the CUSOURCE help desk if you have any questions:

1-888-367-1386
help@cusource.ca
Mon-Fri 9AM-7PM