

Password Reset

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Symptoms

A password is required, with your unique User ID, to gain access to the CUSOURCE Knowledge Network.

Solution

Note: If you do not have a User ID, please refer to First Time Registration.

To reset your password:

- a. Proceed to <http://www.cusource.ca>
- b. Choose the **Click Here** link in the Forgot Login/Password box.

Forgot Login/Password? [Click Here](#)

- c. You will now be redirected to a page asking for your email address. Please enter the email address that is in your profile.

Note: The new password will be emailed to this address. If you do not have access to the email box or are using a shared email address, please contact CUSOURCE Support.

- d. Click **Reset Password**.
- e. You should receive a new password within a few minutes.

More Information

For more information about accessing your Learning Management System, please refer to the following articles:

[Learning Management System Login](#)
[First Time Registration](#)